



Warranty Registration: <http://www.knightrifles.com/muzzleloader-warranty>

Note: Knight Rifles (Modern Muzzleloading, Inc) located in Athens, TN and Centerville, IA; is the only Authorized Warranty diagnosis, repair and testing center for any Knight Muzzleloader issues. Call Knight Rifles with any warranty/repair issues at 866-518-4181. Please leave a message if your call is not answered and we will return your call as soon as possible. You can also email us at customer_service@knightrifles.com

If I do have a problem with my product, should I take it back to where I bought it from or send it back to you?

Please do not return the product to the store, instead call Knight Customer Service at 1-866-518-4181 and we will direct you on whether or not you should send your product in for repair or if we can fix the problem over the phone. Retail locations are not set up to receive returns or to do repairs on products.

Does my Knight Rifle product have a warranty and what does it cover?

All Knight Rifle products have at least one-year warranty that covers parts and workmanship. After one year, it has a limited lifetime warranty. The cost of a repair for any product over a year old is usually less than half of the retail price plus shipping and handling.

What is not covered under my warranty?

Our warranty does not cover damage caused by animals, weather/natural disasters, customer modification and/or abuse.

How do I get my Knight Rifle product repaired?

First, give Customer Service a call at 1-866-518-4181 and discuss the problem. One of our representatives may be able to troubleshoot your problem over the phone. If not, they will instruct you on how to ship it to us.

Who should I contact for information, service, or warranty?

Please contact our Customer Service Department by telephone at 1-866-518-4181.

If I need to call Customer Service, what are your hours of operation?

Monday through Friday, 8:00 AM until 5:00 PM (EST).

If I have to send my Knight Rifle product back, what should I include with it?

We ask that you send a detailed note explaining your problem, a daytime phone number, and a physical address. We ship back UPS and they will not deliver to a post office box. Also, you will need to include a receipt or other proof of purchase for warranty repairs.

How should I send the product back?

We strongly suggest using UPS or a comparable carrier, so your product will be insured and you will be able to track its progress.

Do I need to fill out and return the warranty card that came with my product?

Yes. The warranty cards are entered into our database to ensure that each customer's warranty is on file.